

# EFW Selects Corridor for Policy Compliance & Health Care Privacy Training



EFW Radiology provides comprehensive diagnostic and interventional imaging services in Calgary and surrounding areas including biopsy and aspirations, bone mineral densitometry, echocardiograms, ultrasounds, MRI, nuclear cardiology, nuclear medicine, platelet rich plasma injections and more. EFW performs more than 600,000 imaging procedures, consultations, second opinions, and studies every year.

## The Challenge

Respecting privacy and patient's personal health information is an important expectation and regulatory requirement for healthcare providers. EFW required a solution to educate all staff, physicians, radiologist, technologists, nurses and other professionals in these important healthcare privacy requirements. A key criteria was ensuring that health care privacy training content was created by an industry privacy expert to ensure accurate and up-to-date information that would deliver the best outcomes for both patients and staff members.

Another objective for EFW was to combine their internal policies and procedures covering patient management, patient information and safety issues with the health care privacy training to create a single portal for employee education. Tracking employee policy compliance with the training was another important requirement to improve patient interaction outcomes, help protect employees with accurate training from regulatory rulings and reduce risk and overall liability for EFW.

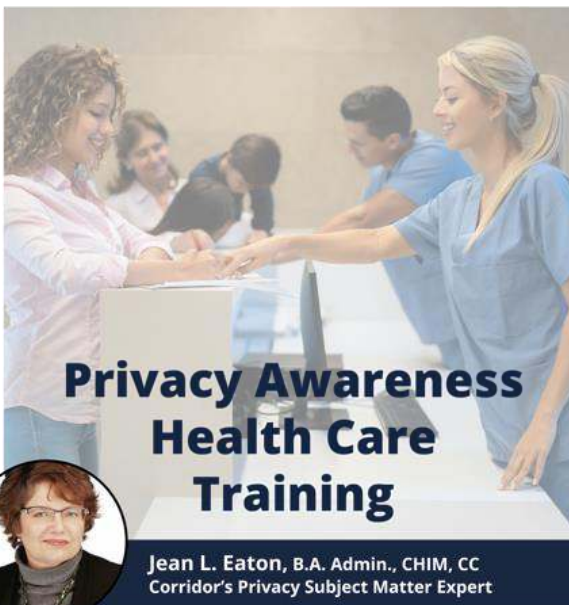
***"EFW Radiology believes each employee must be educated to understand their role in protecting patient's personal health information. Corridor's health care privacy training ensures that all our employees keep up to date on all aspects of patient's privacy rights, including how we collect, use, and disclose individually identifying personal information. Corridor's training not only covers HIA but also provides education in preventing breaches, so each employee understands their role in EFW's strict adherence to privacy and policy compliance."***

## The Solution

EFW Radiology chose Corridor to deliver a solution that combined the health care privacy training authored by industry recognized subject matter expert Jean L. Eaton, with EFW internal policies to provide a single online point of education and compliance assurance. The solution includes a library of relevant resources plus practical, real-life situations that highlight learning concepts to on-the-job activities and performance. Interactive quizzes, final exams, policy acknowledgements, completion tracking, and audit trails are integrated into the health care privacy training, supporting EFWs policy compliance adherence. In addition, Corridor's training content is updated to reflect new legislation or judicial rulings and workplace standards by the SME on an ongoing basis.

Corridor's instructional design team integrated the EFW company policies and procedures to create a tailored learning experience for all levels of staff. The content is available anytime through the EFW employee portal for a simple and secure access point. Resulting is an engaging and effective online learning experience.

***"The online health care privacy training from Corridor Interactive helped EFW in providing consistent and comprehensive privacy training to all our staff. The information in the modules is presented in a way that is relevant, easy to understand and offered the added benefit of being able to be completed by staff in smaller time periods using the automatic bookmarks. One of the best features was the ability to customize the program and add in links and references to specific EFW Radiology processes and policies to reduce risk through policy compliance. This made the training not just another off the shelf product, but something relatable to all EFW Radiology employees."***



**Privacy Awareness  
Health Care  
Training**

Jean L. Eaton, B.A. Admin., CHIM, CC  
Corridor's Privacy Subject Matter Expert

**Our Health Care Privacy Training and Policy Compliance Expertise Leads the Industry for Accuracy, Practical Application Resources and Completeness of Content.**

Healthcare is the only industry where internal privacy breaches outnumber external attacks. **The top reason healthcare privacy breaches occur is clinic staff unaware of the rules and regulations.** A health care privacy training and awareness program reduces liability and increases compliance.

**Our health care privacy awareness expert has spent decades advising clients on protecting personal health information, regulatory compliance, policy compliance, electronic health.** We'll teach you how to **keep patient health information secure, learn all regulatory compliance** requirements while safeguarding your clinic against the damaging effects of a privacy breach. Mandatory privacy breach reporting is the law across Canada, learn more about how to **educate your clinic, protect patients, reduce risk, stay compliant with health care privacy training authored by Jean L. Eaton.**